## Fraud Alert Reference Card

- **Relax**

- **Don't** say "YES" when answering the phone

- **Do** say "Hello"

- **Don't** give out your PII (Personally Identifiable Information)

- You have **not** won anything

- The ATO/ Microsoft/ Telstra/ any bank, will **never** call you and demand money, your PII or to update details

- Tech support **never** calls you

- Don't allow unknowns to connect to your PC

- Say no to Crypto and gift cards

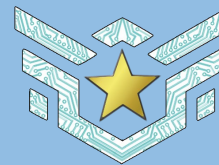- When in doubt, hang up, find your own contact details and call them

Bridge Road
Cyber Security
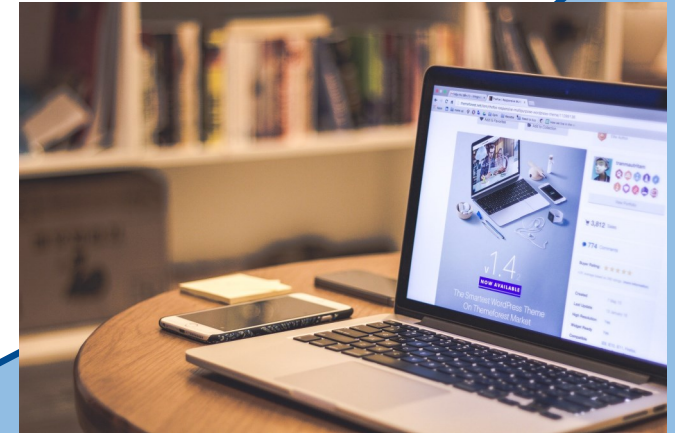
Topics Covered Today;

☑ **The numbers**

☑ **Useful online tips**

☑ **Things to do offline**

☑ **Privacy and security**

☑ **Preventing scams**

☑ **Q&A Time**

Presented by Paul

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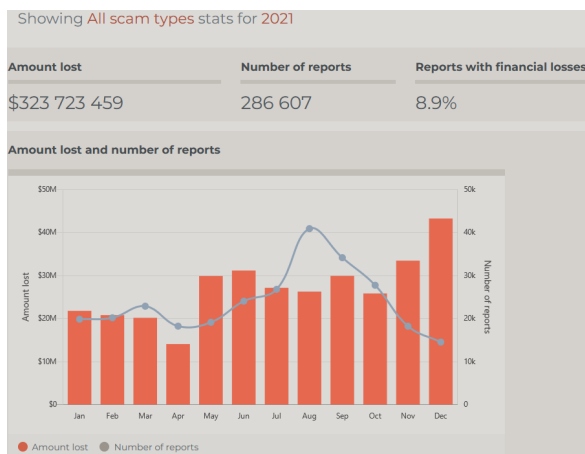
Phone: 0401 268 321

Cyber Security

What can we do to better protect ourselves, our families and loved ones?

"Fortune favors the prepared mind." ~Louis Pasteur

The Numbers

www.scamwatch.gov.au

Showing All scam types stats for 2021

Amount lost	Number of reports	Reports with financial losses
$323 723 459	286 607	8.9%

Amount lost and number of reports

- In 2021, Australians lost a reported $323.7M to scams
- Investment and Dating/romance scams topped the list
- Most scams come through phone calls
- Over 65 age group were worst hit

Useful Stuff

Things you can do online

⇒ Block ads with an extension (uBlock Orign)

⇒ Be careful what you click on

⇒ Check out ScamWatch website to learn about scams

⇒ A different password for every site

Things you can do offline

⇒ Talk to your friends and family about Cyber Security

⇒ Share this resource

⇒ Get training in computers

⇒ Have a pin code on your phone

Privacy and Security

- Don't open emails from people you don't know
- Check the email address, does it seem right?
- Don't click on emails that you aren't sure about
- Don't open attachment you aren't sure about
- Don't provide your account details to suspicious sources

Preventing Scams

- *Be aware of scams*
- *You don't HAVE to answer the phone, let them leave a message*
- *No legitimate organisations will ask for 'iTunes Gift Cards' or 'BitCoin/ Crypto*
- *Tech support will never call you*

Note: See reverse side for a handy